

QUALITY POLICY

The Top Management Team at Prime Atlantic Group are fully committed to consistently delivering high quality products and services to all customers and stakeholders and the employees of PAG and it's subsidiary companies (Bedford Electrical Ltd and Factotum Engineering Services Ltd), to ensure customer satisfaction and to comply with statutory and regulatory requirements .

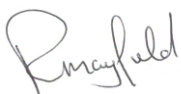
In pursuit of this strategy the Top Management Team at Prime Atlantic Group will show leadership and commitment in establishing, implementing, integrating and maintaining the quality management system that meets the requirements of ISO 9001:2015.

This will be achieved by:

- Providing high quality services and products that consistently delight our customers and fully satisfy their requirements
- Making this policy available to all interested parties
- To establish annual quality objectives at strategic and operational levels within the organisation
- Communicating this policy and our objectives to all of our employees
- Actively promoting a commitment to quality at all levels of the organisation by openly engaging with and encouraging all members of the workforce to be actively involved in the ongoing search for innovation to attain higher quality products and services.
- Provision of high-quality professional services and products that consistently delight our clients and which fully satisfy their requirements
- Clearly defined organisation policies and procedures promoting customer focus and continual improvement.
- To implement appropriate actions to address the risks and opportunities associated with internal and external issues, to meet the needs and expectations of interested parties.
- Continually improving the effectiveness of our management system and applying these standards in the provision of all of our services and products
- Being lean and agile by adopting the most efficient and effective working and business processes enabling us to compete in the marketplace.
- Ensuring customer and stakeholder satisfaction, thereby, maintaining sustainable business relationships.
- Providing all employees with the correct resources to meet objectives
- Reviewing the effectiveness of the business management systems and assessing opportunities for continual improvement

This policy will be reviewed annually to ensure it adequately reflects the PAG business vision.

For and on behalf of the Prime Atlantic Group Board



Robert Mayfield

Director



John Woods

Director